

Access Statement for
Yorkshire Dales National Park
Dales Countryside Museum
Station Yard
Hawes
North Yorkshire
DL8 3NT



General facilities

The Museum is home to **Hawes National Park Centre** where you can find information on places to visit and to stay. Our **shop** sells local products and crafts as well as Yorkshire Dales National Park related items.

New for 2016 is the **Firebox Café** is situated within the National Park Centre. It is a brand new contemporary coffee shop with high quality light refreshments made where possible from ingredients sourced from local supplies based in the Yorkshire Dales. When the weather allows there is an outside seating for you to enjoy lovely Wensleydale Ice-cream and they provide Grab and Go Bags for those on the move. Dogs are very welcome in the outside area. The Firebox Café is a perfect place to recharge, refuel and recharge. In addition the café is an integrated part of Stage 1 Cycles. There is a new workshop on site and cycle equipment shop.

Ladies' and gents' **toilets** are available for Museum visitors and **baby changing** facilities are available in both.

Accessing our facilities

Dales Countryside Museum is pushchair and wheelchair friendly, with wide aisles, lifts, ramps and a low-level information counter. There are RADAR facility toilets in the car park and fully accessible toilets in the Museum. Access is via a ramp from reception to the ground floor. There are also plenty of items to touch and sound recordings to listen to for visitors with a sensory impairment. Assistance dogs are welcome in DCM.

The following information provides a detailed description of access to and around the Museum.

Car park

- Tarmac surface, mainly level.
- Designated car parking bays for visitors with disabilities adjacent to the Museum.
- Please note that all visitors are charged for parking, but those paying to visit the Museum receive a £1 discount on one adult ticket with an all day parking ticket.
- Benches available on the cobbled forecourt.

Main entrance

- Cobbled forecourt with 14cm step or ramp to revolving glass door or outward-opening door, 88cm wide.
- Alternative entrance to lower ground floor via side-doors (secured double doors, staff assistance required).
- Lifts to upper exhibition areas available.

Shop area

- Level floor and wide aisles.
- Low level information counter.

Visitor Centre

- Level floor with wide aisle.
- Free information displayed on slat wall.
- Seating available.

Firebox Café

- Level floor - laminate leading to stone flags.

Museum galleries

Goods shed

- Exhibition on three levels.

- Lower ground and ground floor are ramped.
- Access to upper floor via wide shallow staircase with handrails to upper floor - a lift is available.

Railway carriages

- Level access to platform.
- 124cm wide ramp to rail carriage entrance.
- Minimum width of carriage corridor is 74cm.

John Richard Baker Exhibition Hall

- Access via lift or shallow, wide stairs with handrail.

Hidden Secrets sculpture trail

- Ramps and wide paths throughout the trail, minimum width 122cm.
- Stream at bottom of site - parents and carers should be aware.

Public toilets

- A RADAR facility toilet is available in the car park.
- 4cm step or ramp access to non-adapted toilets have inward opening door, 83cm wide.
- Toilets also available in the Museum for paying Museum visitors, accessed via a ramp from reception to the ground floor.

If you have any questions about accessing our facilities, please [contact us](#).